



TANZIFCO'S

Seerat

Volume II, Issue 1

From the GM's Desk - Message for 2016

Every new year brings to the fore a closure of past achievements and hope for an even more successful fresh innings. We are also offered an opportunity to learn from the challenges faced and become wiser in the future. As we have stepped into 2016, let us reflect on the exciting activities & accomplishments during the past year, 2015: Tanzifco re-affirmed its commitment to CSR initiatives through the Earth Hour, World FM Day, Global Handwashing Day and World Toilet Day; Tanzifco /CFM were featured in FM Middle East's Power 40 List for 2015 and some prestigious new projects were bagged by us!

Our fruitful enterprises, most definitely in large part are a result of the team's hard work and unwavering dedication to provide reliable services tailored according to not only international standards, but also setting industry bench-marks.



There will be difficult situations ahead for us in 2016 as without that we can never grow. We will, however, meet those with the dedication and professionalism that we as a team are capable of and which is the foundation of the quality of our services.

I thank all of you for always applying the high standards embodied in our shared values. By living our values, we move closer to realising our vision which is to be the preferred and reliable service-provider of the community.

Ali R. Deryan

Editor's Note

First of all, here's wishing everyone a splendid 2016! With this year, we step into the second year of Seerat with the support of everyone. We hope to make this year a more fulfilling journey for our readers and look forward to touching greater heights as a corporate entity. The year has begun well with two renowned publications covering us in their January issues. Look forward to many more feats to share!

Sadhvi Sabherwal



Squeaky Clean - Washroom Management - Coverage received in ITP's FM Middle East Magazine, January 2016



Going well beyond simply keeping bathrooms neat and shiny, effective washroom management comprises a number of different factors. On one hand, the discipline includes the implementation of reliable sanitary ware and washroom technologies. Equally as important however is the maintenance process, which involves striking a fine balance between preserving hygiene, bathroom functionality, as well as reducing the amount of downtime spent on upkeep. It is particularly challenging in high-traffic washrooms.

“It is difficult to keep the toilets clean during peak hour, as more washroom users make the area more dirty and tricky to clean. It needs constant monitoring and frequent cleaning to keep the toilets fresh,” explains Ali Deryan, General Manager, Tanzifco Emirates.

In addition to forming a strict cleaning schedule, Tanzifco has implemented the use of colour coding system for tasking duties. With each colour pertaining to a specific area, cleaners are able to quickly identify where they need to be, as well as what equipment and supplies are needed for the task at hand.

This approach provides Tanzifco a handful of benefits including reducing the language barrier while training staff and simplifying supply management. It also deters the misuse of chemicals and prevents cross-contamination of supplies. Additionally, our firm charges its supervisors with conducting cleaning audits on a weekly and monthly basis.

He added, “Special training programmes are organised to sensitise the staff on toilet etiquette, proper sanitation and maintaining hygiene. Staff receives training on maintaining cleanliness and hygiene in public toilets.”

Employee of the Month(s)



Tanzifco Memberships & Accreditations





Mr. Ali Deryan, General Manager, Tanzifco Emirates, speaks with Clean Middle East Magazine (January 2016) about what drives him and his company forward in today's competitive world. To read the full interview, visit the link: <http://www.cleanmiddleeast.ae/articles/709/interview.html>

When did you come on board Tanzifco; tell us about your journey?

Way back in 1963 in Kuwait, Mr. Mustapha Alayan started a company. My journey with Tanzifco started in the early 1980s when I was hired to work in the company's JV with a local company in Jordan, which had just bagged the contract to maintain the then recently commissioned Queen Alia Airport. I was a supervisor for two years before moving out. However, I stayed with Tanzifco and worked in the Kingdom of Saudi Arabia, Lebanon and then, Kuwait. In 2003, I came to Dubai, to start our newest vertical.



Tell us about how you started the Dubai office.

Tanzifco Dubai was established in UAE in the beginning of 2003 and it was quite a challenge. You must understand that working in the Middle East at that time was nothing like working in the UAE. The international nature of the community here makes it a different ball game altogether. For us as a local company then, we didn't have the knowledge of certain practices for integrated facilities management or the terminology. However, we grasped concepts and an idea of the market so well that we are now a name to contend with in the region. In the UAE, if you are not professional and don't have the quality of work, you will not succeed!

New Projects - 2016

This year has already begun on a meritorious note with newly acquired projects in the beginning of the year.

- Ajman Government, Department of Finance (Dubai)
- Ministry of Interior - General Directorate of Civil Defence (Dubai)
- Al Naboodah Chulia - Karama Building - External Glass Cleaning (Dubai)
- Ministry of Finance, Dubai (Dubai)
- Swaidan Trading - Sonapur Staff Accommodation (Dubai)
- Al Qudra Facilities Management (Khalidiya, Abu Dhabi)
- Bareen International Hospital (Abu Dhabi)
- Fakh Medical Center - Al Ain (Abu Dhabi)
- Fatima Bint Mubarak (Abu Dhabi)
- General Pension & Social Security Authority (Abu Dhabi)
- Mushrif Palace - Ministry of Presidential Affairs (Abu Dhabi)



Tanzifco Organizes Umrah for RTA Drivers

Tanzifco is grateful to RTA for providing us with an opportunity to support sixteen drivers with an opportunity to perform Umrah, a pilgrimage to the Sacred Mosque in Mecca, Kingdom of Saudi Arabia. Appended is a group picture and appreciation received for the same.



Tanzifco Memberships & Accreditations





Client Appreciation



We are glad to share that Tanzifco recently received appreciation from the Ministry of Public Works, Dubai, UAE and Ministry of Tourism, Oman for consistent delivery of high quality services.



WORLD CANCER DAY - 4th February 2016

1. Take time out for exercise – 30 minutes is all you need.
2. Maintain a healthy weight and be physically active.
3. Don't use tobacco: The use of tobacco products is the single biggest risk factor for lung cancer, and has been linked to other cancers as well.
4. Get immunized: Cancer prevention includes protection from certain viral infections.
5. Get regular screenings: While screening cannot reduce the risk of cancer, early detection increases the chances of successful treatment.
6. Protect yourself from the sun: Skin cancer is one of the most common kinds of cancer — and one of the most preventable.

LEAD A HEALTHY LIFE AND REDUCE YOUR CANCER RISK!

As a part of our CSR initiative, Tanzifco supported the “Disabled But Able” campaign encouraging the development of special needs' capabilities in the UAE. This was through an advertisement in their favour.

Keeping your surrounding environment clean and well maintained since 1963

Serving a cross-section of clients across the government and private sectors for over five decades, Tanzifco provides world class soft and hard FM services to the Middle East region.

This branch specialises in the supply of well trained security staff.

- Mechanical - Electrical - Plumbing (MEP)
- AC Maintenance
- Lift Maintenance
- Civil & Masonry Work
- Chillers, Water Pumps & Generator Maintenance
- Janitorial
- Scaffolding
- Rope Access
- Cradle
- Pest Control
- Waste Management

TTC is the in-house training centre providing trained manpower for soft services

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TJ Corner (Tips & Jokes)

In which kind of area is it most difficult to maintain quality of service?

Washrooms are one of the busiest spots in buildings & most difficult area to maintain quality of cleaning. More washroom users during peak hours make area dirtier & mostly do not follow protocol for proper use of facilities. More challenging are the toilets located in busy areas like supermarkets/construction areas where users enter with dirty shoes and do not know about toilet etiquettes.

How do you encounter these challenges?

- Allocate standby cleaner at the toilet to ensure cleaning is done after everyone leaves using colour coding techniques
- Using toilet cleaning checklist & strictly following cleaning schedule
- Immediate rectification of facility defectives
- End of the day, wash complete washroom with detergent for next day
- Perform deep cleaning activities (Floor scrub/drain hole cleaning/wall cleaning/exhaust fan/replace air freshener)



H.M.P. HERATH
QC & HSE Manager